

The Dedicated Development Centre will be an extension of the client's software engineering facility. This model incorporates a pool of specialized multi-disciplinary resources that are organized and managed by Jenesys to meet the client's explicit business objectives. At the Dedicated Centre, we go to great lengths to simulate processes to exacting standards as per client requirements. The Jenesys Dedicated Development Centre (JDDC) is integrated with the client's existing processes so that it fully supports design, development, quality assessment (QA), version control, backup and recovery.

Besides these facilities, the JDDC also assures power backups, network and system security, security of IT and communication infrastructure, and protection mechanisms for the intellectual property rights (IPR) of the client's products, projects and technologies. In this model, the client pays for pre-developed products, materials, process setups, and all other resources deployed under a yearly contract. Billing of resources at the contracted rate and of other actual expenses as approved by the client, is done on a monthly basis.

Customers opting for the Dedicated Development Centre model realize the following benefits:

- They can develop a long term software development outsourcing strategy, with a quick start and provisions for future ramp ups.
- They can leverage JDDC's project management, progress tracking and transparent process capabilities.
- They can avail of a dedicated development team trained in their line of business, systems and processes, managed by Jenesys under its employment rules, thereby freeing the client from any permanent employee-related commitments.
- The client gets an infrastructure facility with dedicated high speed communication equipment and a completely secure environment setup, including IP protection mechanisms.
- They are assured of complete flexibility of operations, including changes in specifications at any time, as they are given complete control over the facility.
- Each JDDC is customized to client requirements, and Jenesys provides flexible options for security levels, isolation levels and management oversight.
- Jenesys' Dedicated Development Centres come with standard features, such as workstations for team members, office automation tools, Jenesys' proprietary quality processes, physical security via access cards, network security via firewalls, and backup of files and data.
- A number of other customized features are also provided, based on the specific needs of Jenesys' clients. Clients can virtually do a 'mix and match' to create their own DDC which is completely customized and tailored to their business requirements.

Specific features include

- Separate physical space for team members not accessible to others.
- Dedicated development and database servers.
- Dedicated file and print servers.
- Different data backup levels.
- Separate logical network.
- Separate disaster recovery process.
- VPN or IPLC connectivity.

Dedicated Development Centres can use Jenesys' proven ISO 9001:2000 methodology and processes, or utilize client-provided methodology and processes. We also offer a customized solution where we tailor our processes to the clients' needs. Periodic status and other reports covering metrics data are provided to the client for monitoring and decision-making.

Dedicated Development Centres, depending on the nature of work being performed, typically operate with a Service Level Agreement (SLA) in place. These SLAs are periodically reviewed and revised, if needed, to ensure adequate compliance with changing business requirements.

Jenesys has developed a number of tools for easy manageability of DDCs. We set up an Extranet for each client and through the Extranet, provide visibility into the current status of ongoing projects. We also have an in-house defect tracking tool and knowledge base that can be used by the client as well as the team members.

Jenesys also provides the flexi-resourcing option allowing the customer to ramp up and ramp down the teams within defined parameters. The result is flexibility for our clients in managing team sizes when the work is cyclic in nature.

Through JDDC project management and collaboration tools, we ensure that our customers and stakeholders remain knowledgeable of all components of the project. Additionally, the nature of a dedicated team allows the client to work with the same software engineers and developers over a longer period of time, mitigating knowledge loss and increasing productivity.